



Professional I.T. Infrastructure Service and Support

Offering your company the the most talented technical assistance.

A General Overview

In today's world, technology has become ingrained into almost every business process in nearly every business. Employees are relying heavily on their particular devices and programs to perform their job duties and effectively run your organization. Sedona Technologies has been in the Quad Cities for over 20 years, and in that time, we have developed a wide-range of technical services and support agreements to fit your unique business requirements.

Our proactive IT management philosophy addresses issues BEFORE they affect your users, and in-turn, your profits. With Sedona Technologies managing your network, you can rest assured that you are getting the most talented technical assistance backed by a local, well-known organization.

Many technical support companies can support your environment—but can they proactively manage and predict problems before they arise? Do they support your users within a timely manner and with a friendly demeanor? Are you confident that you are getting the best solutions at the best price?



SEDONA TECHNOLOGIES

a Sedona Group Company

Technology tools and services to
grow your business.



Customized Infrastructure IT Solutions and Services

At Sedona Technologies we believe that most issues should be avoided, BEFORE they impact your business, and in-turn your profit.

Managed Infrastructure Support includes:

- Customized Service Level Agreements (SLA's) that meet ongoing requirements for any company that does not have the management, personnel, facilities, or operational resources to provide internal help desk services effectively.
- Support for everything from desktops, servers, routers, smart phones, printers, and anything in-between.
- Working as your IT Department—or simply using our proactive services to supplement your existing IT department.

Sedona Cerberus—Remote Desktop and Server Management includes:

- A proactive, remote monitoring service that allows you and your employees to focus on the projects and activities that move your organization forward.
- Options - our professional service techs can use CERBERUS to manage your environment; or you can purchase this service for your own IT Staff.

Backup and Disaster Recovery Services includes:

- A wide variety of Backup and Disaster Recovery Solutions to meet the size demands and the recovery objectives for your business.
- Onsite and offsite solutions.

Information Security Services includes:

- A full suite of services designed to help you identify areas where critical IT and business resources are exposed to risk and to create strategies to protect your business.

Hardware and Software Upgrades includes:

- Finding the right hardware and software for your needs, staging and configuring the deployment and our partnerships help ensure you get a great price.
- Help in the designing, implementation, and maintenance of your business systems.

Special Project and Consulting Services includes:

- Our vast experience and technical knowledge ensuring that your business is getting the best available solutions for the best available price.
- Extremely skilled technicians that can assist your organization in project planning, implementations, training, and consulting services.

For more information call:

Sedona Technologies

877.854.3548

or email us at

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